

MOPERM

NEWSLETTER

[WINTER 2022 / RELEASED FEBRUARY 2022]

Please share this newsletter with employees, officials, and board members.



AT A GLANCE

MOPERM U TRAINING

Did you know that MOPERM U offers online training assistance for account administrators? To access this training please log into your MOPERM U account and find the link to your course catalog on the main menu. Scroll down to the Topics section and choose the LGU Tutorials option. Here you will find several tutorials that can assist you in creating a training plan for your employees. If you have any questions regarding your MOPERM U account, please contact MOPERM Member Services.

RENEWALS

January 1st Renewals

Renewal coverage documents have been emailed to members and agents. If you have not received yours, please contact MOPERM's Underwriting Department.

April 1st Renewals

February 1: Surveys due

March 1: Policies and invoices released.

April 1: Renewal payments due.

WELCOME 2022!

We are excited to ring in a new year with our members! With the struggles of 2021 in our rear view, 2022 is full of promise that the New Year brings.



Every year brings new challenges and the past two years have definitely had their share. We would like to thank each and every one of our members and agents for working with us over the past year.

MOPERM's Board of Trustees and staff wishes all of our valuable members and agents health, happiness, and the very best in 2022.

MEMBER SERVICES OUTREACH

Our member services staff were pleased to join the Missouri Association of Counties for their 50th annual conference November 21st and 22nd 2021. The conference and expo took place at Margaritaville Lake Resort Lake Ozark. We enjoyed getting to visit with the attendees and talk with our members. We would like to thank everyone who took time to stop by our booth and we look forward to seeing you next year!

MOPERM STAFF UPDATES

MOPERM welcomes Mike Hughes to our staff! Mike joined our IT department in November. Before coming to MOPERM, he worked several years for the State of Missouri. He comes from northern Missouri, where he attended college at Truman State in Kirksville. Mike still likes to return to the Kirksville area to hunt and take care of the family farm whenever he can.

Preparing for Winter Travel

When winter weather strikes on the road, the best thing you and your employees can do is be prepared for hazardous travel. One way to prepare is to stock an emergency kit for your vehicles. A few things your kit can include:

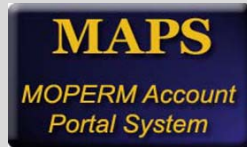
- Flashlights with extra batteries
- Bottled water and non-perishable snacks
- Blankets
- Ice scraper and brush
- De-icer
- First aid kit
- Foldable shovel
- Jumper cables

Before you get on the road you can also prepare your vehicle in inclement weather by following a these tips for driving in winter weather:

- Remove all ice and snow from your vehicle including your headlights.
- Verify that your windshield wipers are in good working order.
- Check the air pressure and tread on your tires.
- Check your defroster and heat to make sure they are working properly.
- Be aware of the temperature outside and the weather forecast before travel.

MOPERM MAPS PORTAL

Many members took advantage of the MAPS portal to complete their renewal surveys for 2021. MAPS is a great asset and allows access to valuable information about a member's coverage.



A User ID and password are required to log into MAPS. If you would like to schedule a visit or conference call to learn more about the MAPS portal and receive a User ID and password, please contact:

Lori Collins at lori-collins@moperm.com or 888-389-8198, ext 1121

Lori can assist if you are unable to locate your password and user ID. You may also contact Daniel Webb at 888-389-8198, ext 1116 or Daniel-webb@moperm.com for assistance.

QUESTIONS OR COMMENTS? CONTACT:

Member Services

Email: memberservices@moperm.com

Phone: 888-389-8198

Fax: 573-751-8276

www.moperm.com



Access MOPERM's on-line course catalog by clicking this icon at www.moperm.com.